

American EPAY, Inc receives ISO 9001-2000 Certification

October 14, 2008

CHICAGO, IL -- American EPAY, Inc., a leading provider of labor management solutions, announced today that its Chicago Headquarters location had received its official Certificate of Registration from the independent auditor ICS indicating its Quality Management System complies with all requirements of the internationally-recognized ISO 9001:2000 quality standard. Specifically, American EPAY's quality system meets or exceeds the ISO quality requirements for "the design, development, implementation, and service of time and labor management solutions," according to the accreditation organization. "This is a great step forward for American EPAY," said CEO, Ben Aissa. "Receiving formal recognition, via ISO 9001 certification, is the culmination of hard work by everyone in our organization to adhere to and document the already high standards that our customers expect from us. In the end, ISO certification wasn't difficult since we didn't have to recreate a new system...rather, it was a matter of fully documenting the processes we have consistently been using for years," Aissa added.

Receiving ISO 9001 recognition is a significant strategic milestone for any organization adopting a process approach to product development and service. The American EPAY certification strategy emphasized the importance of:

- a quality system that is focused on driving customer satisfaction;
- a set of procedures that cover all key processes in the business;
- monitoring processes to ensure they are effective;
- keeping adequate traceability records;
- checking output for defects, with appropriate and corrective action where necessary;
- regularly reviewing individual processes and the quality system itself for effectiveness; and
- facilitating continual improvement

"Having quality management standards which comply with ISO 9001:2000 provides American EPAY with an opportunity to more fully compete for all types of bids,

especially in the time and labor management arena, where achievement of such recognition is increasingly becoming the standard and a key driver for continual improvement," emphasized VP of Operations, Jay Kalantar.

About American EPAY, Inc

Based in Chicago, Illinois, American EPAY develops, manufactures, and distributes web-based time and labor management solutions for industries and companies with scattered labor. Since 2002, American EPAY has equipped over 15000 locations worldwide with time-keeping solutions, including all of the top five largest janitorial companies in the US, the largest janitorial company in Canada and in the UK. To date, American EPAY labor management systems have been credited with increasing profitability by up to 20% for current clients.

Contact: Lori Kim at (312)212-8000 or lorik@americanepay.com